Published weekly for employees of Lawrence Livermore National Laboratory

Friday, July 6, 2001

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Appendix F ratings: DOE/LLNL **FY93 FY98 FY99 FY95** FY96 **FY97 FY00** 84.2 85.3 90.1 90.6 85.7 90.9 89.6 A&O 71.8 81.4 86.8 0.88 0.88 87.0 88.7 Lab Mgmt. 84.6 **ERWM** N/A N/A N/A N/A 88.5 92.1 93.9 ES&H 8.08 83.23 81.5 67.0 85.7 100.0 93.8 90.0 77.5 68.5 87.4 **Facilities** 85.76 89.0 **Finance** 80.0 79.3 85.2 90.95 89.8 94.4 93.4 97.3 87.6 86.4 Inf. Mgmt. N/A 89.0 87.0 92.0 91.4 90.5 91.1 **Procurement** 91.4 **Property** 94.3 93.4 92.0 **TOTAL** 78.0 83.4 88.9 89.6 89.0 86.1

Science, operations rated excellent

The Laboratory maintained an overall performance rating of a high "excellent" from the Department of Energy and showed significant improvement in scores for NIF, Laboratory Management, and Safeguards and Security.

The annual assessment, covering the period Oct. 1, 1999 to Sept. 30, 2000, includes appraisal of the Lab's performance in science and technology (S&T) as well as administration and operations (A&O). This comprehensive evaluation system, along with annually negotiated performance standards, is defined in the University of California's contract with the DOE.

As defined in the contract, the Lab can score up to 1,000 points: 500 for science and technology and 500 for administration and operations. For fiscal year 2000, LLNL scored 448.2 or 89.6 percent in science and technology, and 449.6 or 89.9 percent in administration and operations — for an overall rating of 898 points or 89.8 percent. Both of the scores represent increases over last year's scores.

Laboratory science and technology received an overall rating of "excellent," the same as last year and just shy of the "outstanding" rating (or 90.6 percent) for 1998. The directorates' science and technology assessment is comprised of a self-assessment, peer reviews conducted by directorate review committees, an annual self-assessment prepared by the UC President's Council on the National Laboratories and validation and rating by DOE/NNSA program managers.

"The Laboratory continues to prove that it's a national leader in science and technology. These scores reflect the great progress we're making in meeting the challenges of the

See RATINGS, page 4

Breast cancer specialist Susan Love to share latest research at DDLS

Nationally recognized breast cancer specialist Dr. Susan Love will speak at the Lab on Tuesday, July 10, at 1 p.m. in the Bldg. 123 auditorium, as

part of the Director's Distinguished Lecturer Series. (Please note the corrected time.)

Bruce Director Tarter invites all employees to attend this talk. There will be a book signing immediately following Love's presentation.

Love, an adjunct professor of surgery at UCLA and the medical director of the Susan Love M.D. Breast Cancer Foundation,



Susan Love

was appointed by President Clinton to the National Cancer Advisory Board and is one of the founders and a director of the National Breast

See DDLS, page 4

Employees asked to provide input on improving security

By Ali Carrigan

NEWSLINE STAFF WRITER

Safeguards and Security is looking for a few good employees — to give suggestions on improving security at the Lab.

The Integrated Safeguards and Security Management (ISSM) program is progressing toward implementation at the Lab, and the current phase is centered on employee input.

"The pilot groups we held provided us with a

See SECURITY, page 4

Tarter, Wadsworth thank employees for survey turnout

The 2001 Assessing the Workplace Survey administration period ended last Friday. More than 70 percent of Laboratory employees completed and submitted surveys.

"I am very pleased with this response," Director Bruce Tarter said. "I want to thank employees for taking the survey to tell us what they think about the Laboratory as a workplace. This high response will give us confidence in the validity of actions we take based on the analysis of the survey data."

Deputy Director for Science and Technology Jeff Wadsworth added, "This is a terrific turn out exceeding even the 68 percent response to the 1995 diversity focused survey. I want to add my appreciation for the time employees took to participate in the survey."

ISR will now begin collating and analyzing the data. Jan Tulk, AD for Administration said, "We expect to receive the results from ISR by late summer and we will keep you posted on when and how the results will be available, as well as the implementation plans for change based on the survey results."



Lab Total (includes booklets)

ASSESSING THE WORKPLACE

- EMPLOYEE OPINION SURVEY -

Total response: 70.4%



70.4%

Directorate	No. employees	Surveys submitted	Percentage submitted
Administration	258	190	73.6%
Biology & Biotechnology Research	231	133	57.6%
Chemistry and Materials Science	445	300	67.4%
Computation	898	677	75.4%
Defense & Nuclear Technologies	377	284	75.3%
Director's Office	230	170	73.9%
Energy & Environment	315	205	65.1%
Engineering	1973	1283	65%
Laboratory Services	1352	833	61.6%
NIF/ICF	181	148	81.8%
NAI	253	168	66.4%
Physics & Advanced Technologies	365	229	62.7%
Safety & Security	831	566	68.1%
Unidentified		32	

7,709

5,427



Lab community news

Weekly Calendar



Two separate sessions are planned for today and Thursday for students who want to learn how to create an **effective poster presen-**

tation. Both sessions will be held in Bldg. 415, room 218, from 9:30 to 10:30 a.m. For more information and registration, go to http://education.llnl.gov/sbb. Contact: Barry Goldman, 2-5177 or goldman1@llnl.gov.

All postdoc employees are invited to participate in the **Postdoc Employee Social** from 3 to 4:30 p.m. in the Lab's West Cafeteria (Bldg. 125). This is the fourth annual event for postdoc employees to network and discuss key issues and information with each other and senior managers. All postdoc employees are encouraged to attend, along with their respective mentor(s) if possible. RSVP to Don Correll, dcorrell@llnl.gov.

Let loose and have fun while learning a funky dance routine. A high-energy intermediate/advanced class where students will **sweat to the beat** of hip-hop music begins today and continues to Aug. 17, on Tuesdays and Fridays, 12:20 to 1:05 p.m., Bldg. 415, room 102. Cost is \$30/six-week session. Sign up in the LLESA office, Bldg. 415, room 142.



The Stanford Center for Professional Development program director will be on site today at noon in Bldg. 571, room 2301. She will

present the Stanford Instructional Television Network's **graduate degree and certificate programs**. Contact: 2-9335.

A representative from **Fidelity Investments** will be on site to meet with employees today and Thursday and July 25-26. Fidelity Investments are available to UC's 403(b) participants in addition to the UC-managed investment funds. To make an appointment, call the Fidelity Central Reservation System at 1-800-642-7131. Be sure to specify you are an LLNL employee.



LLESA's **Rubber Stamping Networking Group** is hosting a Stamp Camp at 10 a.m. in the South Cafeteria. This is a handson training session on dif-

ferent stamping techniques. The \$12 fee covers the cost of materials. RSVP to Terry Griffin, 2-6684, by July 6. Bring your lunch or snack with you, and enjoy the door prize drawings.



The DDLS talk by Dr. Susan Love, "Wishful Thinking Is Not Enough," will be rebroadcast on Thursday, July 19, at 10 a.m., noon, 2, 4 and 8 p.m., and Friday, July 20, at 4 a.m.

Technical Meeting Calendar

Monday **9**

PHYSICS & ADVANCED TECHNOLOGIES

"The Role of Neutrons in Gamma Ray Bursts: Hope for Pinning Down the Central Engine," by Jason Pruet,

UC San Diego. 1:30 p.m. Bldg. 211, room 227 (red area). Contacts: Rob Hoffman, 4-6411, or Pat Smith, 2-0920.

INSTITUTE FOR SCIENTIFIC COMPUTING RESEARCH

"Synthesizing Sounds From Physically Based Motion," by James O'Brien, UC Berkeley. 10 a.m., Bldg. 451, room 1025 (uncleared area). Contacts: Peter Lindstrom, 3-5925, or Leslie Bills, 3-8927.

Tuesday 10

CHEMISTRY & MATERIALS SCIENCE

Glenn T. Seaborg Institute Seminar: The Development, Evaluation and Application of Radiopharma-

ceuticals Containing Metal Radionuclides for Diagnostic Imaging and Radiotherapy, by Carolyn J. Anderson, Washington University School of Medicine, 10 a.m., Bldg. 151, room 1209. Foreign nationals may attend if approved security plan is on file that includes Bldg. 151. Contact: Joanne Maxwell, 4-4344.

LIVERMORE COMPUTING

LC customers' monthly meeting. 9:30 a.m., Bldg. 111 (Poseidon Room, cleared area). Contact: Teresa Delpha, taf@llnl.gov.

MATERIALS RESEARCH INSTITUTE SUMMER INSTITUTE PROGRAM

"Very High Resolution Simulation of Compressible Turbulence on the IBM-SP System," by Arthur Mirin, LLNL. 10 a.m., Bldg. 661, room 7. Contact: Mike McElfresh, 2-8686, or Miriam Rinnert, 2-7369.

MATERIALS RESEARCH INSTITUTE SUMMER INSTITUTE PROGRAM

"Quantum Monte Carlo Methods," by David Ceperly, University of Illinois, Champaign-Urbana. 2:30 p.m., Bldg. 661, room 7. Contacts: Mike McElfresh, 2-8686, mcelfresh1@llnl.gov, or Miriam Rinnert, 2-7369, rinnert1@llnl.gov.

H DIVISION

"The Spectral and Magnetic Properties of Strongly Correlated Materials Calculated by the LDA+DMFT Method (Combination of Local Density Approximation and Dynamical Mean-Field Theory)," by Vladimir Anisimov, Institute for Metal Physics, Yekaterinburg, Russia. 1:30 p.m., Bldg. 319, room 205 (open area). Contacts: Andy McMahan, 2-7198, and Donna Vercelli, 2-0976.



ASCI LECTURE SERIES

"Computer Simulation of the Heart," by Charles Peskin, Courant Institute of Mathematical Sciences, New York University. 3:45 p.m. Bldg. 543 auditorium (uncleared

area). (Please note change of location; all visitors must be badged.) Contacts: David Keyes, 2-1325, or Terry Garrigan, 3-6209.

MECHANICAL ENGINEERING

"Designing for Equipment Lifting and Handling," by John Reed, LLNL. 10:30 a.m., Bldg. 482 auditorium (uncleared area). Contact: Bob Murray, 2-0308.



H DIVISION

"Theoretical Study of High-Temperature Behavior of Pb and Pbbase Alloy Surfaces (Interfaces)," by Alexander Landa, Carnegie Mellon University. 10:30 am., Bldg. 319,

room 205 (open area). Contacts: John Moriarty, 2-9964, and Donna Vercelli, 2-0976



INSTITUTE FOR SCIENTIFIC COMPUTING RESEARCH

"Hybrid Intelligent Systems for Industrial Data Analysis," by Arthur Kordon, Dow Chemical Company. 10 a.m., Bldg. 551W, room 1400

(Del Valle Room, uncleared area). Contacts: Ghaleb Abdulla, 3-5947, or Leslie Bills, 3-8927.

MATERIALS SCIENCE & TECHNOLOGY

"Plutonium Surface Science: A Study of Internal and External Corrosion," by Paul Roussel, Atomic Weapons Establishment, United Kingdom. 3:30 p.m., Bldg. 235, room 1090 (Gold Room, uncleared area). Coffee and cookies served at 3:20 p.m. Contact: Thomas E. Felter, 2-8012.

MATERIALS RESEARCH INSTITUTE SUMMER INSTITUTE PROGRAM

"Large-Scale Electronic Structure Calculations," by Francois Gygi, LLNL. 10 a.m. and 2:30 p.m. Bldg. 661, room 7. Contact: Mike McElfresh, 2-8686, or Miriam Rinnert, 2-7369.

IGPP

"High-Resolution Soft X-ray Spectra of Seyfert Galaxies with XMM-Newtown," by Masao Sako, Columbia University. Noon, Bldg. 319, room 205 (open area). Joanna Allen, 3-0621.

IN MEMORIAM

Harold Bruns

Harold C. Bruns, a former Protective Services officer at the Lab, died July 2 of cancer. He was 84.

Bruns, a 45-year resident of Pleasanton, worked at the Lab for more than 20 years before retiring in the mid-1980s. Born and raised in Sterling, Ill., Bruns served in the Army during World War II and was awarded a Bronze Star.

Bruns also served as president of the Livermore Rotary. He enjoyed woodworking and chicken ranching, often bringing in eggs for his co-workers.

Survivors include his wife of 45 years, Alice; two sons, Carl (who works in NTED) and Kent; a daughter, Barbara; four grandchildren and two step-grandchildren.

Services will be held at 11 a.m. today at Memorial Gardens Cemetery in Livermore. Contributions in his memory may be made to Hope Hospice, Make-A-Wish, or the Association for Retarded Citizens.

Newsline

Newsline is published weekly by the Internal Communications Department, Public Affairs Office, Lawrence Livermore National Laboratory (LLNL), for Laboratory employees and retirees.

Contacts:

Managing editor: Lynda Seaver, 3-3103

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Around the Lab





Showcasing safety

Employees and their family members turned out for tips on how to stay safe at work or at play during the annual Safety Fair held last week. During the day, fairgoers were able to get their blood pressure and cholesterol checked (left) as well as learn more about first aid. Safety information was available on everything from fire protection to firearms, power tools (below), drug hazards, dogs and other animals, camping, water play and more.



Next-generation researchers offer advice on career choices, challenges

Several prominent members of the Lab's "next generation" of researchers will share their advice with younger employees in the second of three Institutional Education Committee (IEC) and Science and Technology Education Program (STEP) school-to-career panel discussions.

"Young Researchers — New Careers, New Challenges" is the title of the second panel, which will be held from 10:30 a.m. to noon Wednesday, July 11, in the Bldg. 543 auditorium. While the first panel, "Graduate Opportunities," was aimed at the summerstudent audience, the second is intended to be more broad-based.

"These panel members are all in the early stages of their careers," coordinator Barry Goldman said. "But their advice will be applicable to summer students, postdoctoral students and young Lab employees alike"

Panel members are Christina Back, Christine Hartmann-Siantar, Pat Bresenhand, Joanna Albala, and Alfredo Morales. Jean Shuler will moderate the panel.

"It's really an interesting mix of people," Goldman said. "It was very difficult to pare this panel down to five people, where there are so many talented, young researchers out there."

Back has been at the Lab since 1992 and is a spe-

cialist in radiation transport and X-ray spectroscopic techniques to diagnose laser-produced plasmas. She received her bachelor's degree in physics from Yale and her Ph.D. from the University of Florida.

Hartmann-Siantar was recently named the director of the Glenn T. Seaborg Institute at LLNL, which develops bio-nuclear essentials for the Department of Energy. She is better known, however, as the principal investigator on the PEREGRINE project, which has helped advance the dosing of radiation therapy used in cancer treatment. She received both her bachelor's degree and Ph.D. from the University of Wisconsin in physics and medical physics, respectively.

Bresenhand is currently employed as an applications and development scientist in the genomics division of Amersham Pharmacia Biotech. She is also the co-founder of the UCSF Postdoctoral Association, which resulted in the establishment of a postdoctoral communications network, a seminar series focused on career development for scientists and a professional career center for UCSF Postdoctoral Fellows and students. Bresenhand received her bachelor's degree from UC Berkeley and her Ph.D. from Oregon Health Sciences University.

Albala is a senior scientist in the Biology and Biotechnology Research Program, and originally came to the Lab as a post-doctoral employee in 1997.

Prior to working at the Lab, she worked at both Rutgers University in New Jersey and Yeshiva University in New York. Albala received her bachelor's degree in biology from Bucknell University and her Ph.D. from the Albert Einstein College of Medicine.

Morales is a native of Nicaragua and came to the United States in 1985. He attended the California Institute of Technology as an undergraduate, where he earned a degree in chemistry. Morales earned his Ph.D. from Harvard University in 1997 and has worked at Sandia National Lab since then, developing micro electro mechanical systems.

"These panelists will be able to share how they got jobs, about their successes, obstacles they have faced and surprises they have experienced in their research," Goldman said. "I think they'll be able to give good advice on things like career moves, obtaining funding and how to earn the respect of peers."

The third and final panel is scheduled for July 27, and will explore the realm of "Science Policy, Funding and Ethics" with students and employees. Students and Lab employees can learn more about the remaining panels on the Student Bulletin Board at http://education.llnl.gov/sbb. Events are listed under "Scheduled Events." Registration is not required but is requested for planning purposes

ASCI lecture series to explore computer simulations of the heart

Charles Peskin, a professor of mathematics at the Courant Institute of Mathematical Sciences at New York University, will discuss "Computer Simulation of the Heart," at 3:45 p.m. Wednesday, July 11, in the Bldg. 543 auditorium.

His talk, the ninth in a series of lectures sponsored by the ASCI Institute for Terascale Simulation, will describe a computer model of the heart that includes representations of left and right atria; left and right ventricles; mitral, aortic, tricuspid and pulmonic valves; pulmonary veins and ascending aorta; superior and inferior vena cavae and main pulmonary artery. The equations of motion of the virtual heart are solved by the immersed boundary method, and the results are shown as a video animation of the beating heart.

Peskin has worked on several problems in which mathematics and computing are applied to biology and medicine. Some examples are blood flow in the heart, computer-assisted design of prosthetic cardiac valves, fiber architecture of the heart and its valves, fluid dynamics of the inner ear, photon noise in vision and nuclear medicine and Brownian ratchet dynamics of biomolecular motors.

He is the inventor of the immersed boundary method, which is broadly useful for problems of biological fluid dynamics. Peskin is a former MacArthur Fellow. He is a member of the National Academy of Sciences and also of the Institute of Medicine.

Peskin's undergraduate studies were in engineering and applied physics (B.A., Harvard, 1968) and his graduate studies were in physiology (Ph.D., Albert Einstein College of Medicine, 1972).

He now combines those interests as a professor of mathematics at the Courant Institute of Mathematical Sciences, and as a member of the Center for Neural Science, at New York University. His teaching at NYU ranges from graduate courses such as "Mathematical Aspects of Heart Physiology" to a freshman seminar on "Computer Simulation."

The ASCI Institute for Terascale Simulation Lecture Series was established to enrich the intellectual atmosphere of LLNL's large simulation community through the visits of leaders throughout the diverse areas of computation that undergird simulation.

Simulation has become a crucial third mode of scientific investigation and engineering design, along with theory and experiment, and has become especially important to the U.S. Department of Energy under the Accelerated Strategic Computing Initiative, for fundamental scientific progress and technical decision support. ITS lectures are designed to appeal to a broad technical audience

For more information, contact David Keyes, 2-1325, or Terry Garrigan, 3-6209.



The back page



Summer Student Research Symposium

The Institutional Education Committee (IEC) and the Science and Technology Education Program (STEP) will be sponsoring the annual Summer Student Research Symposium on Thursday, Aug. 2.

The symposium is open to both undergraduate and graduate Lab employees, and the deadline to register is Friday, July 13. Registration may be completed online at http://education.llnl.gov/symposium. Requirements and poster templates are

also available through the Website.

This symposium provides a unique opportunity for students to present their scientific research to their peers, Laboratory mentors and technical staff. The intent of the symposium is to broaden students' expertise and prepare them for careers in engineering and science, as well as allowing them the opportunity to network with Lab employees.

For additional information, contact Barry Goldman at 2-5177 or goldman1@llnl.gov.

No Newsline classified ads this week

Due to the holiday and limited space in *Newsline*, there will be no classified ads in today's paper. The ads will appear electronically. Classified ads will return to *Newsline* on Friday, July 13.

Make sure you resubmit your ad beginning Monday, July 9, to ensure publication.

You can access the ads at https://www-ais.llnl.gov/newsline/ads/

RATINGS

Continued from page 1

Laboratory's rapidly evolving national security missions. In particular, we are pleased with the significant improvement in the grade for the National Ignition Facility, which reflects DOE's confidence in NIF management and the progress made in its construction and design," said Jeff Wadsworth, deputy director for Science and Technology. "We can take a great deal of pride in our scientific and programmatic successes as well as in the administration and operations support to Laboratory missions."

According to John Gilpin, director of Contract

Management, the score for A&O is the highest since the rating system went into effect under terms of the performance based UC/DOE contract in 1992. These scores demonstrate the Lab-wide commitment to performance improvement and show how our partnership with DOE and UC continues to meet management challenges of the last couple of years.

"For administration and operations, the appraisal provides a valuable tool for measuring Lab progress in relation to the performance goals set out in our contract," Gilpin said. "We're pleased with the continued progress we've made in terms of providing more efficient and cost-effective mission support to the Lab programs. Additionally, the assessment helps us iden-

tify areas for improvement.

"The Laboratory has made great strides in effectively managing administration and operations costs and dealing with increasing external requirements since the 'results-oriented, performance-based' contract with DOE went into effect," according to Gilpin.

"A number of Lab support organizations have dramatically improved their productivity and performance ratings and are considered DOE best practices or have received external awards and honors. At the same time, in many cases, they have significantly reduced costs and organizational staffing, making more funds available for our core activities in science and technology."

DDLS

 $Continued\ from\ page\ 1$

Cancer Coalition.

Her talk at the Lab, "Wishful Thinking Is Not Enough," is the final presentation in the monthlong Cancer Awareness Campaign.

In her talk, she will discuss the latest issues and hot topics in breast cancer research, including her current work.

Love graduated from SUNY Downstate Medical School cum laude in 1974. She did her surgical residency at Boston's Beth Israel Hospital and was chief resident in 1979. She opened a private practice in general surgery in 1980 as the first women surgeon on the staff of Boston Hospital. In 1982, she joined the staff of the Dana Farber Breast Evaluation Clinic, the first comprehensive multidisciplinary center for breast

care.

In 1988, she founded the Faulkner Breast Center in Boston, the first facility in the country to include a multidisciplinary, all woman staff with five surgeons, two clinical nurse specialists, a plastic surgeon, radiation therapist and medical oncologist.

She taught at Harvard Medical School for more than 12 years before joining UCLA in 1992, where she founded a multidisciplinary, comprehensive program addressing all aspects of breast care. In the fall of 1994, a gift from Revlon led to the establishment of the UCLA/Revlon Breast Center. The center, under Love's direction, developed the first comprehensive practice guidelines on breast disease, published in "The Cancer Journal" from Scientific American in January 1996.

She has published more than 30 articles in professional journals and contributed chapters to 14 publications. Her book, "Dr. Susan Love's Breast Book," was

called the bible for women with breast cancer by *The New York Times*. The revised third edition was released last year.

Her book on menopause and the hormone dilemma, "Dr. Susan Love's Hormone Book: Making Informed Choices About Menopause," was released by Random House in February of 1997.

In 1996, after 20 years of direct patient care, Love left clinical practice to devote more time to her basic research and her growing interest in women's health as an adjunct professor of clinical surgery at UCLA.

She has a \$500,000 grant from the Department of Defense to develop an intraductal approach to breast cancer. In addition, she is starting an independent think tank on women's health issues and ways to improve the health care of women in the managed care environment.

Her talk will be rebroadcast on Thursday, July 19, at 10 a.m., noon, 2, 4 and 8 p.m., and Friday, July 20, at 4 a.m.

ISSM

Continued from page 1

lot of good input," ISSM project leader Stu Jossey said.
"We found out through those groups what we need to change to improve participation and make responses meaningful." Jossey was referring to a series of four pilot focus groups held three weeks ago.

The second round of focus groups is comprised of 10 different groups. Four of those groups will discuss general security topics, and the other six will focus on security specifics like classified document handling and unclassified computer security.

"We are interested in volunteers for the general security focus groups," Jossey said. "Associate Directorate staff will hand-pick employees for the six specific topic groups."

Employees can volunteer to serve in a general topic group on July 16 at 1:30 p.m., or July 19, 20, or 23 at 10 a.m. These facilitated sessions will last 90 minutes and no more than 15 people will be in a group.

"Essentially, it's first come, first served," Jossey said. "We aren't pre-screening employees — if they want to volunteer, that's fine with us." He also stressed that any Lab employee is welcome to volunteer.

"Sometimes a new employee will see a security

practice that is problematic or would like to make a suggestion based on their previous work environment," Jossey said. "If someone has concerns or suggestions regarding safeguards and security practices and the services we deliver, they should volunteer."

The general focus groups will tackle four questions about security at the Lab: What aspects of the LLNL security program are working well? What aspects are not working well and how do they impact the employees' ability to do their work? What suggestions do employees have for correcting what is not working well? What communications techniques regarding security work best?

Jossey also noted that Safeguards and Security will have a Website in the near future to accommodate the suggestions and questions of employees who aren't able to participate in any of the focus groups.

"This Web-based mechanism should be online in the next few weeks," he said. "That will allow employees to have input into the system even if they aren't in one of the groups, and we value that input, too."

To volunteer for one of the ISSM focus groups, contact Marie Bell in the Safeguards and Security Office of Program Planning at 2-2658 or by e-mail at bell23@llnl.gov. Again, volunteers will be selected on a first-come, first-served basis, and the deadline to volunteer is July 16.



UC-LLNL PO Box 808, L-797 LIVERMORE, CA 94551-0808